

# PRINCE LAZARUS

CERTIFIED IN STRATEGIC OPERATIONS – INTERNATIONAL BUSINESS MANAGEMENT INSTITUTE, GERMANY  
CERTIFIED INTERNATIONAL LOGISTICS PROFESSIONAL – MINISTRY OF MSME, GOVT. OF INDIA  
CERTIFIED IN SUPPLY CHAIN MANAGEMENT – CII INSTITUTE OF LOGISTICS, CII INDIA  
CERTIFIED IN MARITIME LOGISTICS – FACH HOCHSCHULE LUBECK, GERMANY  
UNITED STATES OF AMERICA BUSINESS VISA B1 – UNTIL JUN 2028

## PROFILE

Insightful Experience of with 15 years in the areas of Shipping, Logistics, Freight Forwarding, Transportation, Export & Import Documentation, generally in Process, Operations, Team Handling and Customer Service, Experiencing in analyzing business potential, conceptualizing & executing strategies to drive the Process & achieve desired targets, Proficient at leading the teams for running successful process operations, experiencing of developing procedures, service standards for business excellence. Proven track record of managing processes, SOP's and streamlining workflows. Excellent Interpersonal, Communication & organizational skills with demonstrated abilities in team/Crisis/Customer Service Management.

## EDUCATION

*MK University, TN, India*  
**[2006 to 2008]**  
[MBA - Marketing & PGD-RM]

*MS University, TN, India*  
**[2003 to 2006]**  
[BBA – General]

## SKILLS

[Business Process Management]

[Performance Improvement]

[Customer / Client Servicing]

[Team / People Management]

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 [linkedin.com/in/princelazarus]

 Location – Chennai, India

## EXPERIENCE

**15** years of experience  
into Team & Business  
Process Management



**Olam International Ltd** | Assistant Operations Manager  
[Jul 2019 to Till Date ]

Responsible for Global Supply Chain Operations right from booking to delivery of shipments. Handling a team into Shipping & Logistics, Warehousing, Customs Clearance, Sales and Purchase Contracts, Supplier Management, Freight Management & Trade Finance. In, addition, Managing Performance Improvement, Team Development, Operations Excellence, Business Process Management, Client - Customer Service & Audit & Compliances

**HCL Technologies Ltd** | Deputy Operations Manager  
[Jan 2011 to Jun 2019]

Responsible for Contract Logistics, Shipment & Freight Management, Account Management, Transload Projects, Plant Liaising, Pre-alerts Documentation, Container Tracking & Break Bulk Operations for a Leading Freight Forwarding Company based out of North Americas. In, addition, Managing Performance Improvement, Team Development, Operations Excellence, Business Process Management, Client - Customer Service & Audit & Compliances

**Maersk Line GSC** | Senior Officer – Documentation  
[Aug 2008 to Dec 2010]

Responsible for North America US Military Shipments into Middle East & Asia region. Part of Export & Import Documentation team in handling BL creation, Arrival Notices, Delivery Order, Arrange Cargo Release, Vessel Schedules – Delay, Equipment Management, Co-ordinating with US Flag Support Houston team and Middle east customs offices in meeting the service deliverables

**Maruti Cars India** | Executive – Customer Service  
[Aug 2006 to Aug 2008]

Responsible for Booking Creation, Performa Invoice, Vehicle Allotment, Corporate Sales Support, Lead management, Customer Experience & After Sales Support. Co-ordinating with RTO in new vehicle registrations, Insurance companies, Financial Institution & Delivery Departments.

## Honors & Awards

Hall of Fame Award – HCL Technologies  
Delivery Excellence Award – Olam Global Business Services  
Customer Service Excellence – CEVA Logistics  
Jim Collin's Good to Great Award – Centre of Excellence – HCL  
Deming's Team Excellence Award – Centre of Excellence – HCL